

DAC_OTH_02: Internal and External Communications

Remarks

As a general principle, all the Internal and External Communication messages are originally sent by the MC Service Provider to the NEMO.

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1. Introduction

This procedure aims at describing the principles, the content and the parties involved in the joint DAC messages that need to be sent when the Market Coupling Results publication is delayed or during some particular market situations or technical incidents.

All the timings included in this procedure are expressed as CET timings.

In all messages (internal (ALPEX_InC) and external (ALPEX_ExC)).

1.1. Governed / Regulated by

- Day-Ahead Coupling Operations Agreement (DACOA)
- NEMO -MC Service Provider Procedures

1.2. Tools and Communication protocols

- Emails

1.3. Associated procedures

- DAC_FAL_01: Incident Management
- DAC_SPE_01: Impact of Second Auctions
- DAC_FAL_02: Full Decoupling
- Local Procedures

2. Procedure

2.1. NEMO – MC Service Provider Communications

2.1.1. Communication principles

Formal written communication common to DAC is based on the NEMO – MC Service Provider procedure.

Therefore, the common content of these official messages is part of the NEMO – MC Service Provider Procedure, while the specific details that can be added by the NEMO part of the relevant provision.

Official communications are initiated by the MC Service Provider and may be adapted and forwarded by the NEMO according to NEMO - MC Service Provider Procedure.

Formal written communication consists of two general types of email messages, as described below:

- **“Internal Communication messages” (ALPEX_InC):**

Internal messages define the communication flow from the MC Service Provider via the NEMO towards the corresponding TSOs and other relevant stakeholders that have been duly appointed by the DAC Parties.

These messages are for internal use only and shall not be forwarded to the Exchange Members.

- **“External Communication messages” [ALPEX_ExC]:**

External messages define the communication flow from the MC Service Provider via the NEMO towards the corresponding TSOs, Exchange Members, CAO and other relevant stakeholders that have been duly appointed by the DAC Parties.

Before forwarding these messages received from the MC Service Provider, NEMO may adapt them according to their relevant provision.

2.1.2. Distribution list

NEMO will forward the external and internal communication messages according to the local distribution lists and procedures.

2.1.3. NEMO – MC Service Provider Messages overview

The following tables provide a list of all the internal and external messages that will be forwarded by the NEMO during a Market Coupling incident as well as the times they are expected to be sent. The forwarding of the messages from the MC Service Provider to NEMO and subsequently from NEMO to the TSOs and Exchange Members will be done on a best effort basis, as soon as possible, but not later than 5 minutes after the corresponding Sending Time.

Table 1 - NEMO – MC Service Provider Internal Communication messages forwarded by NEMO to their TSOs

Message ID	Internal message name	Sending time	Procedures involved
██████████	██████████	██████████	██████████
██████████	██████████	██████████	██████████

Table 2 - NEMO – MC Service Provider External Communication messages forwarded by NEMO to their TSOs.

Message ID	Internal message name	Deadline	Procedures involved
ALPEX_Exc_01	Thresholds reached - Reopening of the order books	ASAP after detecting the thresholds	DAC_SPE_01
ALPEX_Exc_02	Delay in Market Coupling Results publication	ASAP	DAC_SPE_02
ALPEX_Exc_03b	Further delay of the Market Coupling Session and the risk of Full Decoupling	██████████	DAC_FAL_02
ALPEX_Exc_04b	Full Decoupling	██████████	DAC_FAL_02
ALPEX_Exc_05b	Full Decoupling known in advance	██████████	DAC_FAL_02

2.1.4. NEMO – MC Service Provider External Communications

ALPEX_Exc_01: Thresholds reached - Reopening of the order books.

In case the prices reach or exceed the predefined thresholds, the NEMO will decide on the triggering of a Second Auction, according to procedure DAC_SPE_01.

As soon as the IC has agreed on a common time to reopen the NEMO order books for 10 minutes, the MC Service Provider sends the external message *ALPEX_Exc_01* to NEMO.

NEMO may adapt and forward this message to their Exchange Members, TSOs or other relevant stakeholders.

Remark: In case of the message *ALPEX_Exc_01* is sent after [REDACTED], the MC Service Provider will send the *ALPEX_Exc_02* message.

NEMO may inform the market about the delay in the Market Coupling Results publication by sending the *ALPEX_Exc_02* message.

Message title:

[ALPEX_Exc_01]: Thresholds reached - Reopening of the order books

Message content:

Due to the exceeding of the predefined price thresholds, a **Second Auction** is triggered.

Consequently, the NEMO order books will be reopened at **HH:MM** for exactly **10 minutes**.

Therefore, the publication of the Market Coupling Results is delayed.

High/low prices are detected for the following bidding areas and hours:

<i>Bidding area</i>	<i>High/ Low</i>	<i>Affected MTU</i>
<i>Albania (AL)</i>		
<i>Kosovo (KS)</i>		

Disclaimer for entering or modifying orders:

In case a Second Auction is triggered, Exchange Members are authorized to adjust their orders according to the following rules:

a) For all hour(s) for which thresholds have been reached:

- In case of high prices: add sale volumes, remove purchase volumes, lower the prices of the sell and/or purchase Orders;*
- In case of low prices: add purchase volumes, remove sale volumes, increase the prices of the sell and/or purchase Orders.*

b) For all hour(s) for which thresholds have not been reached:

- Order modification is authorized if the Exchange Members can justify its intention to improve the situation of the Bidding Zone and hour(s) for which thresholds have been reached.*

Disclaimer: The timings are expressed as CET timings!

Note: NEMO will replace the timing in the text of the communication as follows:

- HH:MM with time decided in the IC for the reopening of the order books (e.g)

NEMO may add the lower part of the message (the italic section) and fill in the table as follows:

- Remove the lines for the Bidding Areas that are not impacted; - Add "High" or "Low" for each impacted Bidding Area, depending on the sign of the thresholds reached; - Add the hours where prices exceed the predefined thresholds for each impacted Bidding Area.

ALPEX_Exc_02: Delay in Market Coupling Results publication

If the positive Preliminary Global Confirmation has not been generated by [REDACTED] the MC Service Provider will send the external message *ALPEX_Exc_02* to NEMOs in order to communicate the possible delay.

This message shall **never be forwarded** to the Exchange Members before [REDACTED] or if the positive Preliminary Global Confirmation is generated between [REDACTED].

If the positive Preliminary Global Confirmation is generated between [REDACTED], NEMO will **not** forward this message and the Market Coupling Session continues as normal.

If the positive Preliminary Global Confirmation is still not generated by [REDACTED], NEMO may adapt and forward this message to their Exchange Members, TSOs or other relevant stakeholders.

Remark: As an exception, the MC Service Provider will not send the message *ALPEX_Exc_02* if:

- a Second Auction was triggered by the message *ALPEX_Exc_01* before [REDACTED].

[ALPEX_Exc_02]: Delay in Market Coupling Results publication

Sending time:

NEMO will send this message at the Daily Regular Publication Time ([REDACTED]) if the Market Coupling Results are not published yet.

Message content:

Please be aware that **the publication of the Market Coupling Results is delayed** until further notice.
The Market Coupling Results will be published as soon as they are available.
If needed, another delay message will be sent out

ALPEX_Exc_03b: Further delay of the Market Coupling Session

If the final Market Coupling Results are still not published due to technical problems [REDACTED] minutes before (the deadline for the Full Decoupling Case 1) or if the issue that might trigger a Full Decoupling in advance has not yet been solved by [REDACTED] minutes before (the deadline for the Full Decoupling Case 3), the MC Service Provider will send the external message *ALPEX_Exc_03b* to NEMO in order to communicate the risk of a Full Decoupling.

The same message will be sent for both Full Decoupling cases, before the corresponding deadline indicated in Table 2 in the Messages Overview section.

NEMOs may adapt and forward this message to their Exchange Members, TSOs or other relevant stakeholders.

Message title:

[ALPEX_Exc_03b]: Further delay of the Market Coupling Session

Sending time:

The message ALPEX_Exc_03b should be sent by the MC Service Provider and NEMO may forward it ■ minutes, ■ minutes and ■ minutes before the relevant Full Decoupling case, as follows;

- in case of risk of Full Decoupling Case 1
- in case of risk of Full Decoupling Case 2
- in case of risk of Full Decoupling Case 3

ALPEX_Exc_04b: Full Decoupling related to Market Coupling Results

If the final Market Coupling Results are still not published at ■ (the Full Decoupling Deadline of Case FD1), the IC will declare Full Decoupling and the MC Service Provider will send the external message ALPEX_Exc_04b to NEMO in order to communicate the Full Decoupling.

NEMO may adapt and forward this message to their exchange members, TSOs, CAO.

Message title:

[ALPEX_Exc_04b]: Full Decoupling

Sending time:

MC Service Provider will send and NEMO will forward this message at ■ (Full Decoupling Deadline Case FD1).

Message content:

Due to technical reasons or market issues, the whole price coupled area is fully decoupled.

Please follow the local auction rules of NEMO.

ALPEX_Exc_04b: Full Decoupling related to late submission of cross-zonal capacities.

If the cross-zonal capacities are still not submitted at ■ (the Full Decoupling Deadline of Case FD2), the IC will declare Full Decoupling and the MC Service Provider will send the external message ALPEX_Exc_04b to NEMO in order to communicate the Full Decoupling.

NEMO may adapt and forward this message to their exchange members, TSOs, CAO.

Message title:

[ALPEX_Exc_04b]: Full Decoupling

Sending time:

MC Service Provider will send, and NEMO will forward this message at ■ (Full Decoupling Deadline Case FD 2).

Message content:

Due to technical reasons or market issues, the whole price coupled area is fully decoupled.

Please follow the local auction rules of NEMO.

ALPEX_Exc_05b: Full Decoupling known in advance

In order to communicate consistently to the relevant stakeholders (NRAs, TSOs, CAO and Exchange Members) and on a common press release regarding the full decoupling.

As soon as the IC declares the Full Decoupling known in advance, MC Service Provider will send external message ALPEX_Exc_05b to NEMO.

This message may be forwarded by NEMO to exchange members, TSOs, CAO.

Message title:

[ALPEX_Exc_05b]: Full Decoupling known in advance

Sending time:

The *Full Decoupling known in advance* message is sent by MC Service Provider and forwarded by NEMO as soon as the IC declares the Full Decoupling known in advance but by no later than [REDACTED].

Message content:

Due to severe issues that persist after the Full Decoupling of the previous Market Coupling Session, the **entire price coupled area will remain fully decoupled for delivery day DD.MM.YYYY as well.**

Please follow the local auction rules of each NEMO

Note:

MC Service Provider will replace the timing in the text of the communication as follows:

DD.MM.YYYY with the corresponding delivery day (e.g. 20.05.2024)